

HELPFUL TOUR INFORMATION

“Know Before You Go”

RESERVATIONS:

We encourage you to make your reservations at the earliest possible date. Why? Because only a limited number of people can be accommodated on our motorcoaches. In addition, hotel reservations must be made and tickets must be purchased months in advance.

HOW TO MAKE A RESERVATION:

By phone during office hours:

8:00 am until 9:00 pm Monday-Friday
8:00 am and 4:00 pm Saturday
(Closed Sunday)

Local Number (828) 465-3900

Toll Free 1-800-476-3900

By mail or E-Mail: Mail your deposit along with your name, address, phone number and name of the tour (with departure date) you wish to join. Also include your preferred pick-up point (see page 13 for pick-up points) and if applicable, your roommate's name. You may also submit a reservation request by visiting our web site: www.BurkeChristianTours.com or email: go@BurkeChristianTours.com

Mail to: CHRISTIAN TOURS • P.O. BOX 890 • NEWTON, N.C. 28658

REQUIRED DEPOSITS: (Per Person)

Deposits are due 7 days after making your phone reservation. Confirmations are mailed after your deposit is received.

MOTORCOACH TOURS:

Tours priced less than \$150.: **full payment**
Tours priced from \$150. to \$499.: . . . **\$100. deposit**
Tours priced from \$500. to \$999.: . . . **\$200. deposit**
Tours priced over \$1000. to \$2999.: . . **\$350. deposit**
Tours priced over \$3000. & up: **\$500. deposit**

FINAL PAYMENT ON MOTORCOACH TOURS is due no later than 30 days prior to departure. Mark this date on your calendar. YOU WILL NOT BE BILLED!!

FLY AND FLY-MOTORCOACH TOURS: All Fly & Fly-Motorcoach Tours require:

Land: **\$350. deposit**
Air: **\$150. deposit**

FINAL PAYMENT ON FLY TOURS is due 45 days prior to departure. YOU WILL NOT BE BILLED!! Cancellation penalties are incurred 45 to 60 days prior to the tour departure.

CRUISES: Christian Tours deposit, final payment, and cancellation policies for cruises will be as follows:

Cruises priced \$1000. and under: **\$350. deposit**
Cruises priced over \$1000.: . . **\$500. to \$800. deposit**
Air: **\$150. deposit**

FINAL PAYMENT ON CRUISES is due 45 to 95 days prior to departure. Cancellation penalties are incurred on or after the final payment date. Call and request a cruise brochure containing refund and cancellation policies for your particular cruise line. (Each cruise line's refund and cancellation policies vary.)

INTERNATIONAL TOURS: International Tours require:

Land: **\$500. deposit**
Air: **\$200. deposit**

FINAL PAYMENT ON INTERNATIONAL TOURS is due 75 to 90 days prior to departure. YOU WILL NOT BE BILLED!! Cancellation penalties apply on all international tours.

METHOD OF PAYMENT:

Christian Tours accepts payment on motorcoach or fly tours, cruises, and international tours in the form of cash, personal check, or by credit card transaction.

Credit Cards:



For your convenience, we accept MasterCard, VISA and Discover.

REFUND POLICY:

Motorcoach Tours: A full refund will be given on most motorcoach tours when cancellations are received prior to 15 days of the departure (*refer to individual motorcoach tour itineraries for any exceptions*). Cancellations within 15 days of the departure date will incur penalties. We recommend you purchase cancellation & trip interruption insurance. See page 16 for details.

Fly Tours, Rail Tours, International Tours and Cruises: Cancellation of

these tours *will result in a fee*. Cancellation fees are determined by our suppliers and are incurred 95 to 45 days prior to the tour departure. You will be charged according to their policy. We strongly recommend you purchase cancellation/trip interruption insurance.

Regardless of the reason, last minute cancellations and transfers result in a costly process of letters, toll calls, record adjustments, refund checks, etc. plus loss of non-refundable tickets and accommodations.

Refunds *are not given* on tours for attractions, meals, etc., for which individuals *do not participate* while on the tour.

NOTE: When a roommate(s) cancels prior to the cancellation penalty date, the remaining person(s) will be charged the applicable accommodation rate for the number of persons occupying the room.

CANCELLATION & TRIP INTERRUPTION INSURANCE:

Cancellations & Trip Interruption Insurance is highly recommended for Fly Tours, Rail Tours, International Tours and Cruises. Cancellation of these tours result in costly penalties. An insurance policy will be sent to you once we receive the deposit for your tour. If you have pre-existing medical conditions you must purchase insurance within 14 days of your initial trip deposit to qualify for this coverage. To enroll/purchase insurance you should call the insurance company direct, go online to the link on our website, or mail them your application with payment.

CHRISTIAN CASH: ★ **\$3.00 per person per day** ★
For each day you travel with us you will receive \$3.00 of Christian Cash. It is good for one year from the date of return of the tour on which it was presented. The amount is applicable to any Christian Tours tour. The coupon is not transferrable to any other person or organization and must be submitted for approval with deposit for the tour desired. It is not redeemable for cash or for other goods or services offered by Christian Tours. The amount of CHRISTIAN CASH credit will be deducted from the final payment of the tour for which it is being used.

EARLY BIRD DISCOUNTS:

The 2% or 5% **Early Bird Discount Specials** are valid until March 1st, and can be applied to most 2009 tours not previously discounted. (Early Bird Discounts are not applicable to Winter Specials.) You will receive a 2% discount for a reservation and deposit, or a full 5% discount with a reservation and payment in full by check or cash (no credit cards). The Early Bird Discounts are not applicable to airfare costs.

Remember: Most 2% and 5% Early Bird Discount Specials end March 1st. Some tours offer Early Bird Discounts expiring at different times throughout the year.

TOUR PRICE INCLUDES:
Transportation: Round-trip transportation is provided via our spacious new or late-model Prevost 102" wide-body XL motorcoaches. All coaches are equipped with restroom, air-conditioning, adjustable seats, VCR or DVD & monitors, stereo and public address system, and tinted panoramic viewing windows. Motorcoach transportation on Fly Tours & International Tours is usually furnished in a deluxe motorcoach. At times a smaller vehicle (or vehicle without a restroom) may be used due to the size of our group.

Departure & Return Transportation: We provide pick ups & returns in many different areas for our tours. This transportation will most likely be provided in a minivan, midsize van, or minicoach. See page 13 for a list of our departure and return information.

Accommodations:

Your highly-rated accommodations are chosen on the basis of location, cleanliness, and dining facilities, as well as the warm hospitality of their management and staff. In peak season areas and National Parks, accommodations are sometimes rustic, but afford you the opportunity to view the primitive splendor of the parks and undeveloped areas. We think you'll be delighted with our selections. Room assignments are always made by the hotel / motel in an impartial manner.

Special Requests: Special requests such as for smoking/nonsmoking rooms, king-size beds, side-by-side rooms, or travel on the same motorcoach with friends, need to be made when booking your tour or at least 30 days prior to departure. We try to honor all of these requests but in some motels and locations special requests cannot always be honored.

Can I share a room?

Persons traveling alone may request sharing a Double room. Making your reservations early will greatly aid us in finding a roommate. If we do not succeed, *the single rate applies. Price per person will change when a roommate cancels and your accommodation type changes.*

PLEASE NOTE: We must know in advance if you have a disability that prevents your independence. You must be accompanied by a travel companion that will assume full responsibility for your care and mobility.

Rooming Classification:

Single One person/One bed
Double Two persons/Two beds
Triple Three persons/Two beds
Quad Four persons/Two beds

Sightseeing/Attractions:

All sightseeing tours, guides, and admissions are covered in the tour price as outlined in the itinerary. (Tips to step-on guides are at your own discretion)

Luggage Handling:

Free luggage handling - 1 bag (48 lbs. Maximum) per person. **(If luggage weight exceeds 48 lbs. you may be asked to remove items to make the weight acceptable.) You should be able to lift this piece of luggage if you expect others to do so.** You may bring 1 small carry-on bag (20 lbs. maximum per person) which will be your personal responsibility. Maximum size: 10 inches deep, 18 inches high, and 30 inches long.

Customers are reminded that we will gladly allow storage of carry-on bags in the luggage bay nearest the coach entrance. However, these items can only be accessed by the driver upon arrival at the days final destination. Drivers will not be responsible for bringing these items to the rooms or for providing access to these bags until the end of the day.

Gratuities:

All necessary tips to bellmen, doormen, and dining room tips on meals in the itinerary are included.

Meals:

Meals are covered if so stated in the itinerary. The following codes describe what meals can be expected:

B or CB - *Breakfast, BR - Brunch, L - Lunch, D - Dinner

*Breakfast may be a full or a continental breakfast. Due to circumstances beyond our control, it may be necessary to substitute meals on different days of the itinerary. Every effort will be made to provide the number and type of meals described.

AIRFARE:

Air prices in our catalog are quoted from Charlotte, NC. Because of availability of seats, fuel surcharges and taxes, these rates are subject to change. **Included in the Charlotte flight price:** Roundtrip transportation to the Charlotte airport and roundtrip transfers from the destination airport to the hotel.

Not included: Many airlines now charge for your first checked piece of luggage. This fee and any excess baggage fee is not included in the ticket cost.

THE TOUR PRICE DOES NOT INCLUDE:

Gratuities to Tour Director and Driver:

Gratuities are appreciated but should be extended on an individual basis, not as a group. The amount per person is always at your discretion.

Suggested - \$2.00 to \$4.00 per person per day for Tour Director
\$2.00 to \$4.00 per person per day for Driver.

Gratuities for International Tours and Cruises: On all international tours & cruises you will be given guidelines for expected tipping.

Gratuities for Step-on Tour Guides.

Meals: Other than meals stated in the itinerary. Most hotels suggest that you give the breakfast attendant a gratuity when a continental breakfast is served.

Personal Expenses:

Valet and room service, telephone calls and all other items of a personal nature. **Any additional expenses incurred due to flight delay or cancellation, weather conditions, political closures, technical faults, etc.**

MOTORCOACH TOUR FAMILY DISCOUNT TRAVEL PLAN:

(Children under 4 years of age are not allowed on tours)

- Children 4-12 years of age and under pay 60% of the twin/double rate when staying in a room with 2 full paying (twin/double rate) passengers.
- Children 4-12 years of age and under pay 85% of the twin/double rate when staying in a room with 1 full paying (twin/double rate) passenger.
- Young adults ages 13-16 pay 75% of the twin/double rate when staying in a room with 2 full paying (twin/double rate) passengers.
- Young adults ages 13-16 pay 95% of the twin/double rate when staying in a room with 1 full paying (twin/double rate) passengers.

FINAL TOUR INFORMATION & DOCUMENTS:

Seven to ten days before your tour departure you will receive your final tour information, including your specific departure point and time, rooming list, baggage tag, hotel/motel list with phone numbers, changes in itinerary, and insurance application. Call our office immediately if your pick-up point is incorrect or another pick-up point is more convenient.

Insurance: All passengers are insured only while on the motorcoach. Christian Tours is not responsible for lost, stolen, or damaged articles or luggage. **We strongly recommend** adequate cancellation, baggage, accident and sickness insurance. Medicare & Medicaid do not pay outside the United States.

PASSPORT & PROOF OF CITIZENSHIP INFORMATION:

Photo ID (such as a drivers license) is a necessity on any trip. A government issued photo ID is required when you check in at the airport for all flights, foreign or domestic.

Passports are the type of travel identification recommended to US citizens by the US Department of State. A valid passport is required for all travel outside the USA. Certain international tours require a visa. You will be advised. Please be aware if you have been convicted of a criminal act you may not be allowed into Canada.

When planning international travel, be sure your passport will be valid for at least six months after the return date of the tour. Foreign visitors to the United States, entering Canada, must have a Canadian visa. You may obtain the passport forms through the Clerk Of Court, the Post Office, or go online at www.travel.state.gov.

TOUR TEAM:

An important factor in the success of any escorted tour is the Tour Team--- Director and Driver. Your Christian Tours Team is experienced and personable. Our trademark is personal, impartial service to each tour member.

Tour Director:

Tour Directors are members of our staff and have been trained according to the highest Christian Tours standards. Whichever tour you select, you can be assured of traveling with a knowledgeable and courteous escort---one who will help you to enjoy the most interesting things in the areas through which we travel. Your escort will see to your comfort while on the motorcoach, as well as handle all the details of the tour from beginning to end so that you may relax and enjoy a truly carefree vacation. Special requests should be brought to the attention of the Tour Director on the first day of the tour.

Tour Driver:

Christian Tours drivers are hand-picked professionals selected for their reliability, safety record, congeniality, and genuine concern for our passengers' welfare. The cooperation between the Tour Director and the Driver assures you of a restful, relaxing travel experience. Their concern is for your pleasure and comfort, so you will return from your vacation with many golden memories. Your Tour Director and Driver will help you turn the "miles into smiles".

ON THE MOTORCOACH:

Seat Rotation:

Seats are not pre-assigned, but are rotated on a regular basis, using different methods as determined by your Tour Director. This method affords equal opportunity for each traveller to view scenery from different areas of the motorcoach during the course of the trip. The seat directly behind the Driver is reserved for the Tour Director.

Smoking:

Smoking is **not permitted** on the motorcoach, but we do have frequent rest stops.

Coach Courtesies:

Persons paying single price will share a seat with another passenger when the motorcoach is filled. We request that you cooperate in the seat rotation plan as set forth by your Tour Director.

*Under no circumstances can seats be reserved on the coach for any tour.

*Punctuality is extremely important when traveling with a group.

*Each person must be seated before the coach can proceed. We request that you always remain seated during city driving for your personal safety.

*Our motorcoaches are equipped with toilets. These are typically for emergency use, as we make frequent stops allowing you the opportunity to use public restrooms and/or stretch your legs.

*Limit cell phone use to breaks & stops only.

SUNDAY SCHOOL, WORSHIP & DEVOTIONAL ACTIVITIES:

We will attend local church worship services when listed in the itinerary. Devotions are conducted each day on the motorcoach. A Sunday School lesson is taught on each motorcoach every Sunday, usually while in transit.

• **Changes in Events or Attractions:** If a change is made in events or attractions as stated in the itinerary, a similar or better event or attraction will be substituted. Occasionally an attraction will be changed for the sole purpose of *improving* the tour.

BURKE INTERNATIONAL TOURS, INC. & NANCY & UDEAN CHRISTIAN TOURS, INC.

Burke International Tours, Inc. operates under ICC Broker License #MC158433 and DOT Regulations. Christian Tours acts only as agent for tour members in arranging tour accommodations, transportation, sightseeing, admissions and restaurants. Christian Tours is not responsible for any loss or damages of personal property, or for injuries, expenses, or damages incurred or claimed by any tour member. Christian Tours and/or their leaders, in anticipating bookings for any tour, clearly stipulate that they are not liable for the faults or defaults of all companies and persons that may be used in carrying out the tour services; also for accidents, baggage losses, strikes, political unrest, riots and acts of God and war. In the event that it becomes necessary or advisable ever to alter the itinerary or arrangements, such alterations may be made without penalty to the operator. Additional expenses, if any, shall be borne by the passengers. Christian Tours reserves the right to cancel any tour for conditions beyond our control, including insufficient participation. In the event of a tour cancellation, Christian Tours will make every effort to refund all deposits in full. Christian Tours reserves the right to terminate the participation of any person whom Christian Tours management considers to be objectionable and who disrupts in any way the relaxed atmosphere of our tours. Our objectives are to ensure the compatibility and congeniality of all passengers and the smooth and efficient operation of the tour.

CANCELLATION & TRIP INTERRUPTION INSURANCE

Because of cancellation penalties incurred, especially on cruises, air and international tours, we strongly recommend the purchase of Cancellation/Interruption Insurance. Christian Tours assists customers who wish to purchase travel protection by offering 2 different insurance protection plans to suit your needs, one for motorcoach tours and the other is for Cruise, Air, and International Tours. Of course, you may choose to select other insurance sources. Any coverage purchased is an agreement between the customer and the insurance company. All conditions of coverage are dependent upon the policy you purchase and the restrictions and limitations imposed by that insurance company.

When you make a reservation for a **MOTORCOACH TOUR**, you will be offered the American Bus Association INSURE AMERICA insurance protection plan. When you choose to purchase this insurance, Christian Tours will provide you with the Description of Coverage, which outlines the coverage offered. For this motorcoach tour coverage, the Pre-Existing Conditions Exclusion will be waived if your premium is received within 7 days of making your initial trip deposit and you are not disabled from travel at the time you pay the premium. Coverage limits are listed below:

Schedule of Benefits for the American Bus Association, Motorcoach Tour Plan from Insure America, a division of Travel Guard International.

Deluxe Program		*Pre-existing Medical Condition Exclusion Waiver -If insurance is purchased within 7 days of initial trip payment and you are not disabled from travel at the time you pay the premium, the Pre-Existing Medical Condition Exclusion will be waived.			
Schedule of Coverages & Services	Maximum Benefits				
Part A - Travel Protection					
Trip Cancellation.....	Tour Cost				
Trip Interruption.....	Tour Cost				
Trip Delay.....	\$500 / (\$100/day)				
Part B - Medical Protection					
Accident & Sickness Medical Expense.....	\$10,000	Tour Cost Per Person	Premium Cost Per Person	Tour Cost Per Person	Premium Cost Per Person
Emergency Evacuation and Repatriation of Remains.....	\$20,000	\$0 - \$100	\$13	\$901 - \$1100	\$80
		\$101 - \$300	\$19	\$1101 - \$1500	\$100
		\$301 - \$500	\$32	\$1501 - \$2000	\$140
		\$501 - \$700	\$48	\$2001 - \$2500	\$180
		\$701 - \$900	\$64	\$2501 - and up	\$7 per \$100 of coverage
Part C - Baggage Protection					
Baggage and Personal Effects.....	\$1,500				
Baggage Delay.....	\$50				

*Prices subject to rate increase

For questions concerning this coverage call Insure America, Travel Guard at 1-888-826-1300

This is a brief description of the coverage(s) available under Policy Series T30253NUFIC. It is underwritten by the National Union Fire Insurance Company of Pittsburgh, PA, a member of the AIG Companies®, 70 Pine Street, New York, NY 10270.
Product number: 007907-P2 2/05

Need to Charter a Motorcoach?

Call our charter department for complete details and quotes.

WE OWN NEW AND LATE MODEL DELUXE H-345 PREVOST MOTORCOACHES because we firmly believe they are the very best tour motorcoaches available. Our fleet consists of 38 Prevost motorcoaches, all equipped with a public address system, cassette and/or CD player, VCR/DVD equipped, heating/air conditioning, wide aisles, and rear restroom.

LOCAL: 828-465-3900

GROUPS!

We're here to serve you!

Let Christian Tours provide the next vacation for your church, school, civic club, family reunion, class reunion, or for you and a group of your friends!

GROUPS OF 30 OR MORE: Let Christian Tours assist you with your next group tour. Christian Tours will schedule a departure date for you and pick up at your location.
GROUPS OF 20 OR MORE: Christian Tours can arrange a **special pick-up** for groups of 20 or more who wish to join an existing tour described in our Travel Adventures Catalog.

TOLL FREE: 1-800-476-3900

Do you know of a school planning a tour for their students? Please recommend . . .



Burke Educational Travel

A division of Christian Tours

“Specializing in total tour planning for school groups.”

Contact our school travel professionals at

1-800-476-3900 or www.BurkeEdu.com

DEPARTURE AND RETURN INFORMATION

FREE PARKING-CHRISTIAN TOURS OFFICE: (Parking lot paved and well lighted.)

Departure & Return Transportation: We provide pick ups & returns in many different areas for our tours.

This transportation will most likely be provided in a minivan, midsize van, or minicoach.

MAP A --- Motorcoach Tours (1-3 days) International & Fly Tours.

**(See exception under Gastonia departure info)*



MAP B --- All motorcoach tours of 4 or more days duration.



MAP A DEPARTURE and RETURN POINTS

Asheville, NC:

Biltmore Square Mall
I-26, exit 33

Black Mountain, NC:

Bi-Lo Grocery
205 Hwy. 9 at I-40, exit 64

Charlotte, NC:

Comfort Suites
Billy Graham Parkway
at I-85, exit 33

Coulwood
Mountain Island Marketplace
Highway 16 at Mt. Holly-
Huntersville Rd.

Newton, NC:

Prime Steakhouse
Hwys. 10 & 321

Gastonia, NC:

Fairfield Inn
I-85, exit 20
**Gastonia departure not avail-
able on most 1 and 2-day tours,
any fly or international tours,
Charleston or Myrtle Beach
tours.*

Hickory, NC:

Park Inn - Gateway Center
Exit 123B off I-40 to
Hwy. 321 N. Exit 44

Ramada Inn
Fairgrove Church Rd.
I-40, exit 128

Marion, NC:

Super 8
Hwy 221 S. at I-40
exit 85

Morganton, NC:

Holiday Inn
Hwy. 18 at I-40, exit 105

Christian Tours

(Hwy. 16, 9 miles South of
Newton, NC)
4643 S. NC 16 Hwy
Maiden, NC.

Old Fort, NC:

McDonalds
I-40, exit 73

Rutherford College, NC:

Southern Star Station
I-40, exit 113

MAP B INCLUDE ALL OF MAP A LOCATIONS PLUS THESE.

Gaffney, SC:

Wal-Mart
Baker Boulevard
I-85, exit 92 (Gregson St.)

Greensboro, NC:

Ramada Inn
2003 Athena Ct.
Business I-40, exit 29

Greenville, SC:

Best Western - Greenville Airport
5009 Pelham Rd.
I-85, exit 54

Mocksville, NC:

Quality Inn
Hwy. 601 at I-40
exit 170

Spartanburg, SC:

Fairfield Inn
160 Simuel Rd.
Business I-85, exit 4

Statesville, NC:

Masters Inn
Hwy. 21 at I-40, exit 151

Winston-Salem, NC:

Village Inn - Clemmons
I-40, Exit 184

ADDITIONAL DEPARTURE AND RETURN INFORMATION

Burlington, NC:

Ramada Inn
I-85, exit 143

Canton, NC:

McDonalds
I-40, exit 31
(parking not available)

Clyde/Waynesville, NC:

Pilot Service Station
I-40, exit 24

Durham, NC:

Northgate Mall
(Behind Sears)
I-85, exit 176 - Gregson St.

Elkin, NC:

Holiday Inn
I-77, exit 82

Hendersonville, NC:

Best Western
Hwy. 64 at I-26, exit 49A

Pineville, NC:

Hilton Garden Inn
425 Towne Center Blvd.

Columbia, SC:

Picadilly
Columbia Place Mall
Two Notch Road

Anderson, SC:

Jameson Inn
I-85, exit 19B
(Arrangements for parking
must be made in advance)

Rock Hill, SC:

Hampton Inn
Dave Lyle Blvd. at I-77, exit 79

Knoxville, TN:

Days Inn East
Asheville Highway
I-40, exit 394

Wytheville, VA:

Sagebrush
I-81 and I-77

Wytheville, VA:

81 Truck Stop
I-81, exit 86

OTHER DEPARTURE and RETURN POINTS:

These points are available when a tour travels through these cities on both its departure and return routes.

Christian Tours also picks up along most major routes, such as I-40, I-85, I-95, and I-75 when the tour travels through a city on both its departure and return. Ask for details when you call to make your reservation!

IMPORTANT INFORMATION

- ★ A special pick-up for a group depends upon the number of passengers, distance involved, and length of the tour. All special pick-ups must be approved by Christian Tours. Pick-ups may be made by Christian Tours van or minicoach.
- ★ Our departure locations are doing you and Christian Tours a service by allowing us to use their establishments for arrivals and departures. Not all of these locations allow parking. If you must leave a vehicle parked while on tour, kindly check with someone at that pick-up point. Neither these locations nor Christian Tours are responsible should damage occur to your vehicle.
- ★ Please be at your departure point and visible at least ten (10) minutes prior to your scheduled departure time. At times, you may be transported from your departure point to your motorcoach and group by way of another Christian Tours vehicle. On the return day of your tour, the Christian Tours vehicle in which you travel, and the point at which you transfer to that vehicle, are often determined by the number of tours returning on that day. Our goal is to provide you with the safest and most effective means of transfer to and from your departure /return point.

THE STAY IS ON US!

Christian Tours offers a **FREE OVERNIGHT** stay prior to the tour departure to anyone subject to all of these conditions:

- ★ Takes a tour of 7 days or more in duration.
- ★ Lives more than 70 miles from the nearest available pick-up point for that tour.
- ★ Verifies pick-up point and requests the free overnight room reservations with Christian Tours' office at least 2 weeks prior to the tour. (When the tour departure time is late enough to allow you to drive to the departure point that morning, an overnight stay is not warranted.)
Late requests for accommodations are subject to availability. No hotel bills will be accepted or paid after the tour departs.